

**FLORIDA REGIONAL SERVICE OFFICE ORDER FORM**

863-683-8224

<b>BOOKS</b>				
<b>DESCRIPTION</b>	<b>ITEM #</b>	<b>QUANTITY</b>	<b>PRICE</b>	<b>TOTAL</b>
Basic Text, English, Hard Cover	EN-1101		\$12.15	
Basic Text, English, Soft Cover	EN-1102		\$12.15	
Basic Text, Soft Cover Pocket-Sized Version	EN-1106		\$12.15	
Basic Text, Large Print	LG-1101		\$16.50	
Basic Text Lined - Large Print	LN-1101		\$12.15	
Just For Today, Soft Cover	EN-1112		\$9.55	
Just For Today, Soft Cover Pocket-Sized Version	EN-1113		\$9.85	
Sponsorship Book, Soft Cover	EN-1130		\$8.75	
It Works, Hard Cover	EN-1140		\$9.55	
It Works, Soft Cover	EN-1143		\$9.55	
It Works, Soft Cover - Pocket-Sized Version	EN-1144		\$9.85	
It Works, Large Print	LG-1140		\$13.50	
NA Step Working Guides	EN-1400		\$9.00	
Living Clean : The Journey Continues, Hard Cover	EN-1150		\$10.35	
Living Clean : The Journey Continues, Soft Cover	EN-1151		\$10.35	
Guiding Principles- Hard Cover	EN-1201		\$11.65	
Guiding Principles-Soft Cover	EN-1202		\$11.65	
<b>BOOKLETS</b>		<b>Book Subtotal -&gt;</b>		
<b>DESCRIPTION</b>	<b>ITEM #</b>		<b>PRICE</b>	<b>TOTAL</b>
Twelve Concepts for NA Service	EN-1164		\$2.20	
Introductory Guide to NA	EN-1200		\$2.15	
White Booklet	EN-1500		\$0.80	
White Booklet for H&I - No Staples	EN-1500H&I		\$0.80	
White Booklet, Large Print	LG-1500		\$0.80	
The Group Booklet	EN-1600		\$1.00	
Behind the Walls	EN-1601		\$1.00	
Behind the Walls for H&I -No Staples	EN-1601H&I		\$1.00	
In Times of Illness	EN-1603		\$3.40	
NA -- A Resource in Your Community	EN-1604		\$0.42	
Membership Survey (New)	EN-2301		\$0.32	
Information about NA (New)#	EN-2302		\$0.32	
PR Folders	EN-2307		\$1.10	
The Group IP #2	EN-3102		\$0.33	
Working Step Four in NA #10	EN-3110		\$0.82	
By Young Addicts For Young Addicts #13	EN-3113		\$0.31	
For Those in Treatment # 17	EN-3117		\$0.33	
The Loner #21	EN-3121		\$0.33	
For The Parents...Of Young People #27	EN-3127		\$0.33	
NA Groups and Medication	EN-2205		\$0.33	
Principles and Leadership in NA Service	EN-2206		\$0.33	
Social Media & Our Guiding Principles	EN-2207		\$0.33	
<b>PAMPHLETS</b>		<b>Booklets Subtotal-&gt;</b>		
<b>IP DESCRIPTION &amp; NUMBER (#)</b>	<b>ITEM #</b>		<b>PRICE</b>	<b>TOTAL</b>
Who, What, How & Why # 1	EN-3101		\$0.25	
Another Look # 5	EN-3105		\$0.25	
Recovery, Relapse # 6	EN-3106		\$0.25	
Am I an Addict? # 7	EN-3107		\$0.25	
Just For Today # 8	EN-3108		\$0.25	
Living the Program # 9	EN-3109		\$0.25	
Sponsorship # 11	EN-3111		\$0.25	
Triangle of Self-Obsession #12	EN-3112		\$0.25	
One Addict's Experience #14	EN-3114		\$0.25	
PI and the NA Member #15	EN-3115		\$0.25	
For the Newcomer #16	EN-3116		\$0.25	
Self-Acceptance #19	EN-3119		\$0.25	
H&I and the NA Member # 20	EN-3120		\$0.25	
Welcome to NA #22	EN-3122		\$0.25	
Staying Clean on the Outside #23	EN-3123		\$0.25	
Money Matters Self -Support in NA #24	EN-3124		\$0.56	
Accessibility For Those w/Additional Needs #26	EN-3126		\$0.25	
Funding NA Services #28	EN-3128		\$0.37	
An Introduction To NA Meetings #29	EN-3129		\$0.25	
An Introduction To NA Meetings #29 for H&I -No Staples	EN-3129 H&I		\$0.25	
Group Business Meetings	EN-2202		\$0.25	
Group Trusted Servants: Roles and Responsibilities	EN-2203		\$0.25	
Disruptive and Violent Behavior	EN-2204		\$0.25	
NA & Persons Receiving Medication -Assisted Treatment	EN-2306		\$0.32	
<b>Pamphlets Subtotal-&gt;</b>				
<b>PAGE 1 TOTAL :</b>				

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<b>SERVICE HANDBOOKS AND GUIDES</b>				
<b>DESCRIPTION</b>	<b>ITEM #</b>	<b>QUANTITY</b>	<b>PRICE</b>	<b>TOTAL</b>
H&I Handbook (with Audio CD)	EN-2101		\$10.25	
H & I Basics	EN-2101G		\$0.65	
Public Relations Handbook	EN-2102		\$10.45	
PR Basics	EN-2102B		\$1.85	
A Guide to World Service	EN-2104		\$4.55	
Literature Committee Handbook	EN-2105		\$2.90	
Handbook for NA Newsletters	EN-2106		\$2.25	
A Guide to Phoneline Service	EN-2107		\$3.80	
Treasurer's Handbook	EN-2109		\$2.25	
Group Treasurer's Workbook	EN-2110		\$2.25	
A Guide to Local Service	EN-2111		\$7.50	
Outreach Resource Information	EN-2113		\$2.90	
Additional Needs Resource Information	EN-2114		\$2.90	
Institutional Group Guide	EN-2115		\$4.55	
Planning Basics	EN-2116		\$2.20	
			<b>HandBook Subtotal-&gt;</b>	
<b>ACCESSORIES</b>				
<b>DESCRIPTION</b>	<b>ITEM #</b>	<b>QUANTITY</b>	<b>PRICE</b>	<b>TOTAL</b>
Group Treasurer's Record Pad	EN-9001		\$0.80	
Literature Rack (Wire, 8 Pocket)	EN-9053		\$22.05	
Literature Rack (Wire, 16 Pocket)	EN-9054		\$27.70	
Literature Rack (Wire, 20Pocket)	EN-9055		\$40.40	
NA Wallet Cards – 100 (Mixed)	EN-9064		\$3.00	
NA Wallet Group Reading Cards - (Bundle of 15)	EN-9127		\$2.80	
7 Poster Set	EN-9070		\$11.00	
"My Gratitude Speaks" Poster	EN-9071		\$1.55	
Serenity Prayer Poster	EN-9072		\$1.55	
Twelve Steps Poster	EN-9073		\$3.50	
Twelve Traditions Poster	EN-9074		\$3.50	
Third Step Prayer Poster	EN-9075		\$1.55	
Just For Today Poster	EN-9076		\$1.55	
Group Reading Cards	EN-9130		\$4.90	
Laminated Group Reading Cards	EN-9130L		\$7.00	
Twelve Traditions Bookmarks Set	EN-9406		\$12.75	
JFT Journal (NEW)	EN-9405		\$14.85	
"Basic" Mug - dark blue	EN-9415		\$6.80	
Stainless Steel Medallion Keychain (New for Laser Etched only)	EN-6090A		\$8.50	
Key Chain Medallion Holder-Black	EN-6091		\$8.50	
Key Chain Medallion Holder-Satin Gold	EN-6092		\$8.50	
Key Chain Medallion Holder-Gold With Black Fill	EN-6093		\$8.50	
7th Tradition Box	EN-9111		\$3.20	
			<b>Accessories Subtotal -&gt;</b>	
			<b>PAGE 2 TOTAL:</b>	

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<b>KEY TAGS</b>					
DESCRIPTION	ITEM #	QUANTITY	PRICE	TOTAL	
Welcome – White	EN-4100		\$0.55		
30 Days – Orange	EN-4101		\$0.55		
60 Days – Green	EN-4102		\$0.55		
90 Days – Red	EN-4103		\$0.55		
6 Months – Blue	EN-4104		\$0.55		
9 Months – Yellow	EN-4105		\$0.55		
1 Year – Moonglow	EN-4106		\$0.55		
18 Months – Grey	EN-4107		\$0.55		
Multiple Years – Black	EN-4108		\$0.55		
Granite 10 Year Key Tag	A12-1002		\$3.00		
Pink 25 Year KeyTag	A12-1001		\$3.00		
Purple Decades Key Tag	A12-1000		\$3.00		
Moonglow 30 Year Key Tag	A12-1003		\$3.00		
<b>CHIPS</b>		<b>Key Tags Subtotal-&gt;</b>			
DESCRIPTION	ITEM #	QUANTITY	PRICE	TOTAL	
Welcome – White	EN-4200		\$0.40		
30 Days – Orange	EN-4201		\$0.40		
60 Days – Green	EN-4202		\$0.40		
90 Days – Red	EN-4203		\$0.40		
6 Months – Blue	EN-4204		\$0.40		
9 Months – Yellow	EN-4205		\$0.40		
1 Year – Moonglow	EN-4206		\$0.40		
18 Months – Grey	EN-4207		\$0.40		
Multiple Years – Black	EN-4208		\$0.40		
<b>MEDALLIONS</b>		<b>Chips Subtotal -&gt;</b>			
DESCRIPTION	YEARS	ITEM #	QUANTITY	PRICE	TOTAL
<b>Fill in year needed example- Bronze (10 year) or =&gt; EN-4310 for example</b>					
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Bronze		EN-43		\$3.40	
Laser-Etch Medallion		EN-75		\$13.25	
Laser-Etch Medallion		EN-75		\$13.25	
Laser-Etch Medallion		EN-75		\$13.25	
		<b>Medallions Subtotal-&gt;</b>			

<b>PAGE 3 TOTAL:</b>	
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**FLORIDA REGIONAL SERVICE OFFICE ORDER FORM**

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**SPANISH BOOKS AND BOOKLETS**

DESCRIPTION	ITEM #	QUANTITY	PRICE	TOTAL
Basic Text, Soft Cover	SP-1102		\$12.15	
Commemorative Spanish Basic Text Number Edition	SP - 1103		\$27.50	
Just For Today, Soft Cover	SP-1112		\$9.55	
Sponsorship Book, Soft Cover	SP-1130		\$8.75	
It Works, Soft Cover	SP-1140		\$9.55	
Step Working Guide	SP-1400		\$9.00	
Living Clean ,Soft Cover	SP-1151		\$10.35	
Introductory Guide to NA	SP-1200		\$2.15	
White Booklet	SP-1500		\$0.80	
The Group Booklet	SP-1600		\$1.00	
Behind the Walls	SP-1601		\$1.00	
In Times of Illness	SP-1603		\$3.40	
Working Step Four in NA #10	SP-3110		\$0.82	
NA -- A Resource in Your Community	SP-1604		\$0.42	
Information About NA	SP-2302		\$0.32	
Twelve Concepts for NA Service	SP-1164		\$2.20	
The Group IP #2	SP-3102		\$0.33	
For Those in Treatment #17	SP-3117		\$0.33	
The Loner #21	SP-3121		\$0.33	
A Guide To World Service	SP-2104		\$4.55	
A Guide To Local Service	SP-2111		\$7.50	
<b>SPANISH PAMPHLETS</b>			<b>Book Subtotal -&gt;</b>	
IP DESCRIPTION & NUMBER (#)	ITEM #	QUANTITY	PRICE	TOTAL
Who, What, How & Why # 1	SP-3101		\$0.25	
Another Look # 5	SP-3105		\$0.25	
Recovery, Relapse # 6	SP-3106		\$0.25	
Am I an Addict? # 7	SP-3107		\$0.25	
Just For Today # 8	SP-3108		\$0.25	
Living the Program # 9	SP-3109		\$0.25	
Sponsorship #11	SP-3111		\$0.25	
Triangle of Self-Obsession # 12	SP-3112		\$0.25	
By Young Addicts For Young Addicts #13	SP-3113		\$0.33	
One Addict's Experience # 14	SP-3114		\$0.25	
PI and the NA Member # 15	SP-3115		\$0.25	
For the Newcomer #16	SP-3116		\$0.25	
Self-Acceptance # 19	SP-3119		\$0.25	
H&I and the NA Member # 20	SP-3120		\$0.25	
Welcome to NA # 22	SP-3122		\$0.25	
Staying Clean on the Outside # 23	SP-3123		\$0.25	
Money Matters Self -Support in NA #24	SP-3124		\$0.56	
Accessibility For Those W / Additional Needs #26	SP-3126		\$0.25	
For The Parents...Of Young People #27	SP-3127		\$0.33	
Funding NA Services #28	SP-3128		\$0.37	
An Introduction To NA Meeting #29	SP-3129		\$0.25	
<b>SPANISH KEY TAGS</b>			<b>Pamphlets Subtotal-&gt;</b>	
DESCRIPTION	ITEM #	QUANTITY	PRICE	TOTAL
Welcome -- White	SP-4100		\$0.55	
30 Days -- Orange	SP-4101		\$0.55	
60 Days -- Green	SP-4102		\$0.55	
90 Days -- Red	SP-4103		\$0.55	
6 Months -- Blue	SP-4104		\$0.55	
9 Months -- Yellow	SP-4105		\$0.55	
1 Year -- Moonglow	SP-4106		\$0.55	
18 Months -- Grey	SP-4107		\$0.55	
Multiple Years -- Black	SP-4108		\$0.55	
<b>SPANISH MEDALLIONS</b>			<b>Key Tags Subtotal-&gt;</b>	
DESCRIPTION	YEARS	ITEM #	PRICE	TOTAL
Fill In year needed example- Bronze (10 year) or => EN-4310 for example				
Bronze		SP-43	\$3.40	
Bronze		SP-43	\$3.40	
Bronze		SP-43	\$3.40	
Bronze		SP-43	\$3.40	
<b>SPANISH POSTERS &amp; READING CARDS</b>			<b>Medallion Subtotal -&gt;</b>	
DESCRIPTION	ITEM #	QUANTITY	PRICE	TOTAL
6 Poster Set	SP-9070		\$11.00	
"My Gratitude Speaks" Poster	SP-9071		\$1.55	
Serenity Prayer Poster	SP-9072		\$1.55	
Twelve Steps Poster	SP-9073		\$3.50	
Twelve Traditions Poster	SP-9074		\$3.50	
Third Step Prayer Poster	SP-9075		\$1.55	
Just For Today Poster	SP-9076		\$1.55	
Group Reading Cards	SP-9130		\$4.90	
			<b>Posters Subtotal -&gt;</b>	
<b>PAGE 4 TOTAL:</b>				

**FLORIDA REGIONAL SERVICE OFFICE ORDER FORM**

**NON DISCOUNTABLE ITEMS SHEET**

BOOKS				
DESCRIPTION	ITEM #	QUANTITY	PRICE*	TOTAL
Southern Exposure FL History Book - Soft Cover	HISTORY		\$5.00	
Basic Text, Gift Edition	EN-1107		\$27.55	
30th Anniversary Basic Text	EN-1103A		\$36.75	
Miracles Happen	EN-1120		\$30.60	
Miracles Happen & Audio Cd	EN-1121		\$11.65	
Just For Today, Gift Edition	EN-1114		\$18.45	
Just For Today Numbered Collector Edition (Purple/Silver)	EN-1115		\$33.00	
Living Clean Commemorative Edition (Number)	EN-1155		\$33.00	
Guiding Principles Special Edition (Number)	EN-1205		\$30.00	
Sponsorship Book, Gift Edition	EN-1131		\$20.90	
Starter Kit	EN-9020		\$7.20	
			<b>Book Subtotal-&gt;</b>	
H&I KEYTAGS (Cardstock)		QUANTITY		
Business Card Key Tags For H&I (set of 9 cards)	PK-4109		\$2.50	
Welcome – White	PK-4100		\$0.28	
30 Days – Orange	PK-4101		\$0.28	
60 Days – Green	PK-4102		\$0.28	
90 Days – Red	PK-4103		\$0.28	
6 Months – Blue	PK-4104		\$0.28	
9 Months – Yellow	PK-4105		\$0.28	
1 Year – Moonglow	PK-4106		\$0.28	
18 Months – Grey	PK-4107		\$0.28	
Multiple Years – Black	PK-4108		\$0.28	
			<b>H&amp;I Key Tags Subtotal-&gt;</b>	
AUDIO / CD LITERATURE		QUANTITY		
Basic Text Audio CD Set (4)	EN-8811		\$10.80	
Custom Medallions (10 day turn around)			<b>AUDIO / CD Subtotal -&gt;</b>	
Get Your Name / Clean Date / ECT....				
DESCRIPTION	Circle your Color	QUANTITY	PRICE*	
Antique Gold (Red - Blue - Black - Green - Purple - Glow in the Dark)			\$20.00	
Bright Gold (Red - Blue - Black - Green - Purple - Glow in the Dark)			\$20.00	
Antique Silver (Red - Blue - Black - Green - Purple - Glow in the Dark)			\$20.00	
Bright Silver (Red - Blue - Black - Green - Purple - Glow in the Dark)			\$20.00	
Black Nickle & Orange (ONLY)			\$20.00	
			<b>Custom Medallions Subtotal -&gt;</b>	
TRI-MEDALLIONS				
DESCRIPTION	YEARS	ITEM #	QUANTITY	PRICE*
Fill in year needed example- Color (10 year) or =>		Blue 10 for example		
Purple / Blue		P-		\$24.85
Violet/Pearl		V-		\$24.85
Blue / Pearl		B-		\$24.85
Orange/Black		O-		\$24.85
Burgandy / Pearl		BU-		\$24.85
Gold/Pearl		G-		\$24.85
Green / Pearl		GR-		\$24.85
Pink / Pearl		P-		\$24.85
Black / Silver		BL-		\$24.85
			<b>Tri-Plate Medallions Subtotal -&gt;</b>	
<b>PAGE 5 TOTALS :</b>			<b>NON-DISCOUNTABLE TOTAL *</b>	

**\*\*PLEASE NOTE: ALL ORDERS MUST BE PREPAID IN FULL BEFORE SHIPMENT CAN OCCUR, EXCEPT FOR AREAS WITHIN THE FLORIDA AND SOUTH FLORIDA REGIONS\*\***

**\*\*\*LITERATURE ORDERS RECEIVED WITHIN 3 WEEKS OF AREA WILL BE DELIVERED BY FOLLOWING AREA. AFTER 3 WEEKS THEY MAY OR MAY NOT BE FILLED IN TIME!\*\*\***

<b>PAGE TOTALS:</b>	PAGE 1	>>>	(+) \$
	PAGE 2	>>>	(+) \$
	PAGE 3	>>>	(+) \$
	PAGE 4 SPANISH	>>>	(+) \$
	TOTAL NON-DISCOUNTABLE	>>>	(+) \$
	TOTAL DISCOUNTABLE	>>>	(-) \$

<b>DISCOUNTS:</b>	3%	5%	6%	7%	8.00%	>>>	(-) \$
	\$200-399.00	\$400-599.00	\$600-999.00	\$1000-2499.00	\$2500.00 and up		

<b>HANDLING AND PROCESSING FEE:</b> <small>Handling and processing fees help the RSO offset the costs of handling, credit card processing and shipping materials such as boxes, etc.</small>	<b>No Check Fee</b>	<b>3.50%</b>	>>>	(+) \$
		<input type="radio"/> Credit Card		

**SUB-TOTAL**      (-) \$

**\*\*IF YOU ARE TAX EXEMPT YOU MUST PROVIDE A COPY OF TAX EXEMPT CERTIFICATE\*\***

<b>FLORIDA SALES TAX:</b>	Enter Total if you owe 6% tax here	>>>	(+) \$
	Enter Total if you owe 6.5% tax here	>>>	(+) \$
	Enter Total if you owe 6.75% tax here	>>>	(+) \$
	Enter Total if you owe 7% tax here	>>>	(+) \$
	Enter Total if you owe 7.5% tax here	>>>	(+) \$

<b>SHIPPING FEE:</b>	Shipping fees are based on total weight of products ordered. The RSO will notify you with shipping fee when the order is filled.	(+) \$
<i>The shipping fee is available immediately when ordering online.</i>		
Please visit <a href="http://floridarso.org">http://floridarso.org</a> to place your order online.		

**\*\*\*All prices are subject to change without notice**      **TOTAL**      (-) \$

<b>MAIL ORDER TO:</b> Florida Regional Service Office, Inc. 2222 South Combee Rd suite #6 Lakeland, FL 33801 Phone: (863) 683-8224    FAX (863) 683-8184 Email Order To: <a href="mailto:flarso@floridarso.org">flarso@floridarso.org</a>	The Preferred CreditCard Method is the Secured Online Website CREDIT CARD: VISA    M/C CARD #: _____ EXPIRATION DATE: _____ Online Store: <a href="http://www.floridarso.org">www.floridarso.org</a>
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**MAKE ALL CHECKS & MONEY ORDERS PAYABLE TO: Florida Regional Service Office**

<b>BILL TO:</b>	<u>Name:</u> _____	<u>Day Phone:</u> _____
	<u>Street Address</u> _____	
	<u>City</u> _____	<u>State</u> _____
		<u>Zip Code</u> _____
<b>SHIP TO:</b>	<u>Name:</u> _____	<u>Day Phone:</u> _____
	<u>Street Address</u> _____	
	<u>City</u> _____	<u>State</u> _____
		<u>Zip Code</u> _____
<b>Enter Your Group, Area, or Facility Here:</b>		
<b>We need you Email :</b> _____		

Did we meet or exceed your expectations?       Yes       NO